

Chicago Auto Wraps

Reasonable & Unreasonable Expectations from your Vehicle Graphics

Chicago Auto Wraps (Sameday Signs Inc / QSC Design Inc) has been installing vehicle graphics for over 20 years. The following are a set of guidelines that you should and should not expect from your vehicle graphics and our installation team.

All of our vehicle wraps are printed with UV durable Solvent Ink on Bubble Free vinyl graphic material that is made specifically for wrapping vehicles. All printed vinyl is then laminated with a 2mil clear laminate that will protect your wrap from fading, scratching and premature wearing. These prints are extremely durable and in most case will last as long as you own your vehicle.

In all cases the vinyl we install on your vehicle is put on with a flat 4" squeegee and is applied by hand. We clean your vehicle with all the correct and approved chemicals and remove all objects to make the installation as successful as possible. Once this is completed we tape the graphics panels to the vehicle to ensure that everything will line up to the vehicle as they were designed. We make every attempt for a clean transition from the side graphics to the rear graphics, but there may be a hard line between these graphics depending on how favorable the body lines of the vehicle are. The same holds true for the transition of graphics from the sides to front and sides to roof. Because of compound curves on the vehicle (curved that bend in two directions) we will be required to stretch and / or piece the graphics. This can cause problems with the graphics. It is advisable to use a generic background in these areas. Some vehicles have body indents, and since the vinyl can not be stretched more than 1/4" deep, we are forced to cut the vinyl and cover the area that will be viewed from a straight on view of the vehicle. Areas around door handles, mirrors, door locks, wiper motors, antenna, roof racks, etc. are difficult to make look perfect, and it is very common to cut the vinyl around these areas and piece in extra vinyl to cover exposed body areas. We make every attempt to finish these trouble areas as cleanly as possible.

You can expect that the vinyl could have small wrinkles and bubbles and minor imperfections. THIS IS NOT PAINT. It is our promise that we will make the vinyl look as good as possible, and we stand behind our work. Our rule is that if the graphics look great from 5 ft away then this is a successful wrap. If you have a problem with your vehicle graphics, you need to contact Sameday Signs Inc or QSC Design Inc immediately so we can fix the problem. Waiting could cause the problem to get worse and possibly not fixable.

Chicago Auto Wraps

Set Up, Production, Installation and Warranty

Installation

Sameday Signs Inc and QSC Design Inc are proud of the fact that we use only the highest quality products and technology to offer to our clients.

1. All vehicles must be cleaned/ washed before we can install graphics. We will wipe down the vehicle with a certified cleaning agent. All graphics should be removed prior to installation (Sameday Signs Inc and QSC Design charge 75.00 per hour for vinyl removal).
2. All vehicles must have proper paint finish. All paint must be clean without rust or corrosion. If the vehicle's finish is not in good condition, all vinyl installed will not be warranted.
3. Items that will be removed from the vehicle by QSC Design or Sameday Signs include; reflectors, lights, and small emblems. All other items that inhibit graphic installation must be removed by the customer (ie. RV awnings, speakers, roof racks, mirrors).
4. Manufacturer only warrantees vinyl that is properly installed. The vinyl must not have stretched more than ½" per foot. All compound curves on the following vehicles do not qualify for a warranty when wrapped: VW Bug, Hummer, most passenger and small vehicles. We install at your request only, the vinyl on rubber parts of the vehicle, Sameday Signs and QSC Design do not warranty this part of the job. All surfaces that are not vertical are subject to lessor warranty due to the fact that all materials are warranted based on a vertical surface. All warranties cover graphics that are applied at QSC Design or an approved dust free climate controlled location.

Hood Vinyl	2 yrs
Drive Side Vinyl	5 yrs
Back Vinyl	5 yrs
Pass Side Vinyl	5yrs
Roof Vinyl	2 yrs
VW Bug Fenders	No Warranty
PT Cruiser Fenders	No Warranty
Bumpers	No Warranty
Mirrors, Tire Covers etc	No Warranty
Window (perf film)	1 year
Compound Areas	No Warranty

The manufacturer's warranty does not determine the time at which the film will fail. In most cases the film will last much longer than the manufacturer's warranty. If you look after your graphics they will look beautiful for years.

5. All stainless steel surfaces carry a 2.5 year warranty. All diamond plate and diamond plate like surfaces will not be covered. Mirrors are not covered or warranted. Vinyl is not installed on cylindrical items (pipes, roll bars, ect). The law prohibits us from installing vinyl on windshields, driver's windows, or passenger front windows. Wheel graphics are not warranted.
6. All vehicles must be measured prior to manufacture of graphics. If vehicle is not available for measure, Sameday Signs and QSC Design cannot guarantee the graphics (images) to fit properly and will not be held liable.
7. Installation. When we install vehicle graphics we use a felt edged squeegee to prevent scratching the film. Heat is used around curves to ensure the vinyl stays over the covered areas and does not stretch back.
8. Turnaround time averages at 8 business days from the date of final approval, 5-6 business days for manufacture of vinyl and lamination, 1-2 for installation on vehicle.
9. When we remove vinyl from a vehicle we use a heat process to soften the film. In some cases the vinyl removes paint because the paint was not properly applied to the surface. This ONLY occurs in rare occasions when aftermarket paint has been applied to the vehicle. Factory paint is never effected by vinyl removal. Sameday Signs and QSC Design is not responsible for damage due to vinyl being removed. Any damaged spots that need to be repainted must be done so before vinyl can be applied. You can choose to have new graphics installed over existing graphics instead of removing.
10. Sameday Sign and QSC Design make every attempt to use the highest quality and resolution of images possible. When an image is dramatically increased in size to fit the area of the vehicle, the image will decrease in pixels per square inch. Up close the image may not appear as clear. There are obvious limitations to what can be done with these images, this is why quality images must be used.

Vehicle design is based at 110.00 per hour. A deposit of \$500.00 is required for artwork and design to create a layout for your vehicle. This charge is deducted from the final bill. Vector artwork or high resolution images may be provided by the customer to incorporate into the design. Any other images that are required to be purchased by QSC Design or Sameday Signs will be charged to the final invoice. QSC Design and Sameday Signs can also arrange to have our own digital photographs taken as necessary. We have templates for most vehicles and can offer templates of your vehicle for \$100.00 each. This charge is also deducted from the final invoice for vehicle graphics.